

Representation 1

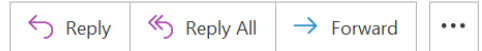
Representation for Premises license review - PL000165 - Garrick's Head, Moorside Road, Flixton, M41 5SH



Nicholas Williams

To  Licensing

Management



Thu 02/11/2023 13:11

Dear Sir / Madam,

I'm a resident of Brook Road in Urmston near the Garrick's Head pub. I recently became aware of the request to review the premise's license and would like to provide some information about events at the pub and the behaviours of its patrons. I'm not familiar with the license review process, but my partner and I wanted to share some information and report some incidences that may be pertinent to the license review.

While we understand that the Garrick's Head is a pub and certain behaviour can be expected, this is a residential area and we feel that it regularly exceeds what's acceptable, with no effort applied by the pub to try to minimise or even reduce the impact on local residents.

- We have witnessed people urinate publicly in the street outside our house on many, many occasions before returning to the pub (usually on the wall between the pub and number 54). This is especially saddening since one of our elderly neighbours uses that spot as a rest stop several times a week to sit and take a break when walking their dog.
- We have witnessed a group of what appeared to be teenagers hanging out in the car park of the pub, before being picked up past 11pm (in the dark) by others who arrived on motocross bikes with no registration plates, no lights and no helmets for the passengers – the bikes raced off with no regard for other road users, weaving dangerously between parked and oncoming cars, causing those cars to have to stop suddenly to avoid them.
- When the weather was warmer, every weekend and on many weekdays there were patrons of the pub hanging out in the car park near the smoking shelter past midnight, shouting or arguing and using foul language. It has meant that even sleeping on the far side of the house with all the windows closed, on numerous occasions we've been unable to sleep because of the noise and concern for what's happening in the street outside (particularly frustrating on hot summer nights). We submitted noise complaints to the council and were given access to the Noise app which we used, but we've not yet been made aware of the results of that or any action taken.
- Because of this, (and hearing about our neighbours having been harassed by pub patrons outside their own properties) it frequently feels unsafe to even go out of the house to the bins. This side of things is of particular concern to us as we have a young niece who often stays over and the consistency of the foul language being shouted into the street makes it a real worry.
- We have never, not even once seen any action from the pub which shows any consideration of the impact of their patrons' behaviour on residents. When people are outside the pub shouting late into the night, we have not once seen any staff try to move them back inside, or move them on or even just ask them to be quieter.
- On one occasion I had to get out of bed around 11:30pm because the noise from the pub music was penetrating through our whole house and preventing us from sleeping, go into the pub and ask them to close the doors so we could sleep. I was met with complete disinterest from the bar staff who I spoke to. While this is one particular incident, for me it showcases the complete lack of care for local residents.
- I've not been able to find any information on the licensing hours of the Garrick's head, but when planning permission was granted for the newly built houses adjacent to the pub, I thought I had seen that the pub is licensed until 1am on weekends (apologies, I've been unable to find the planning permissions again to check this), but they have advertised on their Facebook page that they've had DJs on until 2am on a number of occasions (e.g. 26th August 2023, 15th December 2022). This seems very late for a residential area.
- Other neighbours have told us they've witnessed drug deals happening with pub customers. We have seen cars park outside, people pop out from the pub, sit in the car for a minute then go back into the pub, leading us to suspect these may also be instances of drug dealing.
- Our neighbours have told us about having similar noise complaints to ours as well as some extremely concerning experiences they have had with the pub, including being threatened by patrons and having them come round to their house and banging on the windows at night while shouting abuse at them.

Overall, the pub staff are seemingly oblivious to what their patrons are doing in and around their premises, or simply don't care about the impact it's having on local residents and it often makes us feel unsafe on our street.

If possible, we would like to remain anonymous in reporting this, as local residents have been slammed in local newspapers and on social media for raising complaints in the past. However, if being anonymous would mean our complaints would not be heard or excluded from the investigation, then we would still like to put them forward.

Kind regards,
Nicholas Williams

Representation 2

From: Emma wrigley [REDACTED]
Date: Fri, Nov 2, 2023 at 23:02 AM
Subject: licence review garricks head PL000165
To: Licensing <licensing@trafford.gov.uk>

To whom it may concern,

I have been worried about the licensing of the garricks head for a while now, since lock down and take over of ownership.

I understand that Dawn, who is the "landlady" may not actually have a licence to sell alcohol as I have been told she has previously lost her licence so now has a business partner who is the licence holder. I really feel this needs investigating as being a licence holder myself I know that the licence holder needs to be a daily part of the running of the business, however he is not.

I own The Gallery on brook road and we have had to increase our security outside as I had an incident with a customer from the garrick who I witnessed clearly doing a drug deal, and because I saw him do this he got out of his car to intimidate me saying he knows where I live and asking if I live alone or not, he then went on to expose himself to me. I did call the police however I didn't want them to go in and arrest him as he would have known it was me and as I have a 3 year old child and I was really scared for our safety.

I now dont feel comfortable walking past the pub as last time I did with my 3 year old a man was waiting on the wall waiting on the wall of the garrick and man walked out of the pub and clearly delt drugs to him on a sunday afternoon in broad daylight and he didn't even take into consideration my child walking past while he did that.

The drug use in the Garrick is very evident as when you walk past you can clearly see bags disposed of on the floor. In the summer especially around large football games myself and the neighbors witnessed people coming out of the pub to do drugs on the street, when we asked a guy why he was doing it he proceeded to tell us Dawn said she can't do anything about people doing drugs off the premises but if we do it on the street its council land and no one can stop you doing it there. This dawn clearly encourages punters to take drugs on our doorstep. I do not think it is safe for my son to play out.

The usual kick out time is around 1am and I have witnessed people come out clearly intoxicated and drive off. this if putting the public in danger and as a licence holder this is breaching their licence as the safety of the public is the most important.

My dad passed away in January and in the lead up to his death he was so stressed with the problems we had with the Garrick. One incident before Christmas where a canister blew and was so loud it woke up people at the very end of the road, when we went out (about 11pm) Dawn said in her own words someone could have died, this clearly is putting both her staff and the public in danger.

I have clearly seen underaged people being served as well, which is yet another breach of her licence.

There have been countless incidents of people using my own front door as a toilet as the men's toilets are usually out of use or when busy there's only two toilets and up to 100 customers.

The police presence has had to massively increase due to the violence at the pub, one night I counted 8 police cars there causing a strain on an already struggling force. one incident I heard a commotion at the pub and when I heard people running down the road describing what had happened in the pub, the young girl (looking about 16/17) explained to her friend that a guy had chased a girl into the toilets, beat her up. He left and returned with a large group of men and stabbed someone with a pool que. I did not witness any police arrive so I feel like this incident was not reported to the police. I am very hesitant to contact the police regarding this pub as I explained my previous encounters with customers knowing where I live and knowing I live alone with my 3 year old.

The pub used to be a lovely hub for the community and quite frankly the new ownership and the people drawn to this drug fueled pub has made me feel unsafe in my own home.

I do apologize for sending this a day past the deadline however I misspelt the email address when I attempted to send it over last night. I really do hope you take my email into consideration as I do feel like if nothing is done about it then it will only be a matter of time before someone is seriously hurt or killed, as I know the previous bar where Dawn was a landlady someone has been stabbed and killed.

Kind regards,

Emma Wrigley